



Terms and Conditions

1. Introduction

- a. This website is owned and operated by **Avalora Labs (SMC-Private) Limited** (hereinafter referred to as “we”, “us”, or “our”). Our registered office and principal place of business is located at **House No. 955, Central Block, Bahria Orchard, Lahore, Pakistan.**
- b. We offer this website, including all information, tools, and services available from this website, to you, the user, conditioned upon your acceptance of all terms, conditions, policies, and notices stated here.
- c. If you have any issues or require support regarding our services, you may contact us by calling **+92 339 0814186** or emailing us at **hi@avaloralabs.com**. Our support hours are **Monday to Friday, 10:00 AM to 6:00 PM (PKT)**.

2. Applicability and Updates

- a. By accessing or using our website **avaloralabs.com**, you agree to be bound by these Terms and Conditions. These terms apply to all users of the website, including visitors, potential clients, and business partners.
- b. You represent that you are legally capable of entering into a binding agreement under applicable laws.
- c. We reserve the right to update or modify these Terms and Conditions at any time. Continued use of the website after changes are posted constitutes acceptance of the updated terms.



3. Terms of Usage

a. You agree not to use this website or its content for any unlawful or prohibited purpose, including but not limited to:

- Violating any applicable laws or regulations
- Infringing upon our intellectual property or the rights of others
- Submitting false, misleading, or fraudulent information
- Transmitting malicious code, viruses, or harmful software
- Attempting to gain unauthorized access to our systems
- Using the website for obscene, immoral, or abusive purposes

b. We reserve the right to restrict or terminate access to the website if these terms are violated.

4. Intellectual Property

All content on this website, including text, graphics, designs, logos, and software, is the intellectual property of **Avalora Labs (SMC-Private) Limited**, unless otherwise stated.

Any products, applications, software, or solutions developed by us **for clients under a separate agreement** shall remain the **property of the respective client**, as agreed in writing. No license or ownership rights are granted to users by merely accessing this website.

5. Indemnity and Limitation of Liability

a. You agree to indemnify and hold harmless Avalora Labs (SMC-Private) Limited, its directors, employees, contractors, and affiliates from any claims, damages, losses, or expenses arising out of your use of the website or violation of these Terms.

b. All information on this website is provided on an “as is” basis. We make no warranties regarding accuracy, completeness, or suitability for any specific purpose.

c. Your use of this website is entirely at your own risk. We shall not be liable for any direct, indirect, incidental, or consequential damages resulting from the use of this website.

d. We reserve the right to refuse or discontinue providing services at our discretion, including but not limited to cases where requested work is **outside the agreed scope** or not aligned with our business operations.



6. Service Refusal and Termination

As a service-based company, we reserve the right to refuse, suspend, or terminate services or discussions at any time without prior notice, particularly in cases involving:

- Requests outside the agreed or defined project scope
- Misrepresentation of requirements
- Unreasonable or unlawful demands

7. Severability and Waiver

If any provision of these Terms is found to be unenforceable, the remaining provisions shall continue to be valid and enforceable. Failure to enforce any right shall not constitute a waiver of that right.

8. Governing Law and Jurisdiction

These Terms and Conditions shall be governed by and construed in accordance with the laws of the **Islamic Republic of Pakistan**. The courts of **Lahore** shall have exclusive jurisdiction over any disputes arising out of or related to these Terms.

